



Illinois Department on Aging

1-800-252-8966

1-888-206-1327 (TTY)

IDoA Springfield Office

One Natural Resources Way, Suite 100

Springfield, IL 62702-1271

Access to support groups, prescription drug assistance, referrals for counseling, financial and legal assistance, adult and child care, advocacy for school enrollment, special education and visitation. Can provide information and access to various resources and programs, such as Grandparents Raising Grandchildren Program, TANF, WIC, RAPP, and Illinois Family Caregiver Support Program.



Women, Infants and Children (WIC)

Henderson County Health Dept. Office

208 West Elm St. Gladstone, IL 61437

309-627-2812 ext. 235

WIC is applicable to grandparents raising a child under 5. It provides nutritional support as well as referrals to family case management, developmental screenings, and Child and Family Connections of Central Illinois.



Western Illinois Area Agency on Aging

Monday - Friday 8:00 A.M. - 5:00 P.M.

729 34th Avenue, Rock Island, IL 61201

information@wiaaa.org

309-793-6800 or 1-800-322-1051

Grandparents Raising Grandchildren Support & Counseling, Congregate and Home Delivered Meals, Homemaker Services, Respite Services, and Caregiver Support Services.



Resources for  
Grandparents  
Raising  
Grandchildren





Prairie Service Coordination, Inc.

244 E Main St PO Box 1648 Galesburg, IL 61401

Phone: 309-921-9102 Toll Free: 800-866-8779 Fax: 312-604-5626

Provides assistance for people with disabilities, including mental, physical, and developmental disabilities.

Regional Office of Education #33

932 Harrison St, Galesburg, IL 61401

(309) 734-6822

Provides assistance enrolling in school, Family Literacy and Family Support University programs, as well as access to tutoring.



Child Care Resource & Referral  
of Midwestern Illinois

A program of SAL Family and Community Services

Hours: Mon, Wed, Fri 8:00am-5:00pm

Tue, Thurs 8:00am-1:30pm

Phone: 309-205-3070

Email: ccrccap@salfcs.org (Assistance)  
ccrrreferral@salfcs.org (Referrals)

Locates child care that is tailored to meet the needs of each family, helping families determine if they qualify for help to pay for child care, providing training for those who work with children, recruiting additional child care providers and providing relevant consultations in child care programs.



THE CENTER FOR  
YOUTH & FAMILY  
SOLUTIONS

cyfsolutions.org

The Center for Youth and Family Solutions  
Comprehensive Community-Based Youth  
Services

2610 W Richwoods Blvd

Peoria, IL 61604

Phone: (309) 323-6600

Website: [www.cyfsolutions.org](http://www.cyfsolutions.org)

24 Hour Crisis No. 800-200-6804

They offer critical counseling, casework, and support services to help people struggling with trauma, grief, loss, abuse, neglect, and other significant family life challenges.



HFS

Illinois Department of  
Healthcare and Family Services

Department of Healthcare and Family  
Services

Springfield Main Office:

Prescott Bloom Building

201 South Grand Avenue, East Springfield,  
Illinois 62763

The Illinois Department of Healthcare and Family Services (HFS) is responsible for providing healthcare coverage for adults and children who qualify for Medicaid, and for providing Child Support Services to help ensure that Illinois children receive financial support from both parents.